

CSHCS INFO #2-2013 - 2012 CSHCS Program Satisfaction Report
Mon 1/14/2013

Please do not respond to this email. If you have any questions please contact Orlene Christie at christieo@michigan.gov

The Michigan Department of Community Health (MDCH) periodically assesses the perceptions and experiences of child members enrolled in the MDCH Children's Special Health Care Services (CSHCS) Program as part of its process for evaluating the quality of health care services provided to child members. The goal of the CSHCS Survey is to provide performance feedback that is actionable and that will aid in improving overall member satisfaction.

Please find attached the 2012 Michigan Department of Community Health/Children's Special Health Care Services (CSHCS) Program Satisfaction Report. The report is also accessible on the [CSHCS webpage](#).

Thank you,

Courtney